

CARES/ACCESS Updates for December 7, 2012
DHS Income Maintenance Programs
(Medicaid/BadgerCare Plus/FoodShare/Caretaker Supplement)

ACCESS

- The Fleeing Felon question and information on ACCESS has been translated into Spanish.

Automatic Updates-COLA

- Social Security amounts for 2013 for most individuals will be updated the weekend of 12/1 via the annual COLA update process. See [Operations Memo 12-63](#) for more information.
- Fair Hearing Tracking Tool implementation. See [Operations Memo 12-59](#).

Client Scheduling

- Whenever the worker updates the status code of an appointment using the "Appointment Details" page, the check-in time and check-in worker id are not updated. A fix was done to update the Check-in time and Check-in worker id whenever the appointment status code updated from Scheduled to anything else.
- Agencies were unable to view appointments on calendars if there was an apostrophe in the scheduled individual's name, this has been fixed.
- There was a problem where the appointment on the calendar showed a different name of a person previously listed as the primary person on the case (the notices were all correctly sent to the right person), this has been fixed.
- For existing PIN Appointments, if worker tried to add another PIN and select preview correspondence, there was a system error, this has been fixed.
- Counties searching for available slots with the any activity type with an agency number from 1-9, were getting results with the County/Tribe listed as "null" (far right column), this has been fixed.

interChange

- New Medical Status codes were added to identify an IRIS or CLTS recipient eligible as a Group A through MAPP. The new Med Stats are:
 1. MK: MAPP/CLTS with a premium
 2. MS: MAPP/IRIS with a premium
 3. MC: MAPP/CLTS with no premium
 4. MR: MAPP/IRIS with no premium

Fatals

- Some users were getting a Bad Request error when doing certain searches in CWW. Fixes have been made to the search functionality in CARES. This has been fixed.

Income Maintenance Workload Tracking (Dashboard)

- Some work items were not dropping off the dashboard when a request for MPA/FPW was changed from Y to N, or when there was no verification due. This has been fixed.
- There was a problem where an FPW application work item was being created unnecessarily when individuals were added. It has been fixed so that now these will only be created when the program filing date is change, the request is changed from No to Yes and all individuals' requests are blank when the request page loads.
- There was a problem when searching on work items tied to Daylight Savings Time which was displaying work items due later than the actual due date. This has been fixed.
- Workers in agencies that have only one digit in the county code were unable to create teams, this has been fixed.
- There was a problem when the verification due date of a work item was a high date. This happened when a verification due date was removed from the verification due date page, this has been fixed.

Miscellaneous

Effective January 1, 2013, Community Health Partnership (CHP) will no longer provide Family Care and Partnership to members in Chippewa, Dunn, Eau Claire, Pierce and St. Croix counties. DHS has contracted with Southwest Family Care Alliance (SFCA) to provide Family Care services to members in this area. The Partnership program will no longer be available to members in these 5 counties. These cases will be run through a mass change over the weekend of December 7th. A disenrollment date of 12/31/12 will be entered in Forward Health interChange for all members enrolled in CHP. The Family Care and Waiver pages in CWW will be updated with a 1/1/13 enrollment/start date and the new SMCP code for SFCA. Those codes are:

- FC for Chippewa 09F10
- FC for Dunn 17F10
- FC for Eau Claire 18F10
- FC for Pierce 47F10
- FC for St. Croix 55F10